# **Cookie Policy dated**

Cloud9 Software Limited ("we", "us", "our") use cookies on our website, portal.intelligentschedule.com (together with the other websites we own and control, (the "Websites"). By using our Websites you consent to the use of cookies.

Our Cookie Policy explains what cookies are, how we use cookies, how third parties we may partner with may use cookies on our Websites, your choices regarding cookies and further information about cookies.

### What are cookies

Our Websites use cookies to distinguish you from other users of our Websites. A "cookie" is a small data file stored temporarily or placed on your computer's hard drive. The main purpose of a cookie is to allow a web server to identify your computer and web browser, and tailor web pages and/or login information to your preferences. Cookies help us promptly display the information you need to use the capabilities of the Services and other information which we consider to be of interest to you. By gathering and remembering information about your website preferences through cookies, we can provide a better web and marketing experience. Cookies don't give us access to users' computers, and the information we collect through cookies doesn't include personal data.

Cookies can be "persistent" or "session" cookies. We use persistent cookies and session cookies on our Websites.

When you use the Services we utilise "session cookies," which allow us to uniquely identify your browser while you are logged in and to process your online transactions. Session cookies disappear from your computer when you close your web browser or turn off your computer. We also utilise "persistent cookies" to identify you as a customer and make it easier for you to log into and use the Services. Persistent cookies remain on your computer after you close your web browser or turn off your computer.

## Which cookies we use and why

The table below explains the cookies we use and why we use each of them:

Cookie Type	Cookie Name	Purpose
Essential	SESSID	Essential cookies are those that are critical to the functionality of the Services. We use these cookies to keep a user logged into the Services and remember relevant information when the user returns to the Services.
Functional	_gat _ga _gid	We use functional cookies to track users' activities in the Services, understand their preferences and improve their user experience. These cookies can

		also be used to remember configurations of the Services that you can customize.
Marketing	_bizo_bid _bizo_cksm _bizo_np_stats IN_HASH	We engage third party providers to serve a variety of marketing cookies that enable us track and analyse usage, navigational and other statistical information from visitors to the Websites. This information does not include personal data although we may reassociate this information with personal data we have collected when it is received. Marketing cookies are also used to track the performance of our advertisements and are employed by third party advertising networks that we utilise. These ad networks follow online activities of visitors to the Websites and use this information to inform, optimise and serve tailored advertisements on the Websites or on other websites you visit that we believe would most effectively promote the Services to you.
Google Analytics	_ga _gat_UA- 10298621-23 _gidutmautmtutmbutmcutmz	These cookies are used to collect information about how visitors use our Services. We use the information to compile reports and to help us improve the Services. The cookies collect information in an anonymous form, including the number of visitors to the Services, where visitors have come to the Site from and the pages they visited.

# Your choices regarding cookies

You can generally accept or decline the use of cookies through a functionality built into your web browser. To learn more how to control cookie settings through your browser:

Click <u>here</u> to learn more about the "Private Browsing" setting and cookie setting in FireFox;

Click <a href="here">here</a> to learn more about "Incognito" and cookie setting in Chrome;

Click <a href="here">here</a> to learn more about "InPrivate" and cookie setting in Internet Explorer;

Click <u>here</u> to learn more about "Private Browsing" and cookie setting in Safari.

If you want to learn more about cookies, or how to control or delete them, please visit http://www.aboutcookies.org for detailed guidance. In addition, certain third party advertising networks, including Google, permit users to opt out of or customize preferences associated with your internet browsing. To learn more about this feature from Google, https://www.google.com/policies/technologies/cookies/

Please note that if you do elect to disable your web browser's ability to accept cookies, you may not be able to access or take advantage of many features of the Services.

Many jurisdictions require or recommend that website operators inform users as to the nature of cookies they utilise and, in certain circumstances, obtain the consent of their users to the placement of certain cookies. If you are a customer, it is your responsibility to inform the individuals with whom you interact using the Services as to the types of cookies utilised in the Services and, as necessary, to obtain their consent. If you require more specific information as to the nature of the cookies utilised in the Services for purposes of fulfilling these obligations, please contact us by email at support@cloud9software.co.uk

## **Changes to our Cookie Policy**

Any changes we may make to our Cookie Policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our Cookie Policy. This Cookie Policy was last updated on 9th September 2017 and replaces any other Cookie Policy previously applicable from this date.

#### Contact

If you have questions regarding this Cookie Policy, please contact us by email at support@cloud9software.co.uk or by post at:

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